



BRUNEL MEDICAL PRACTICE

St Albans Road, Babbacombe, Torquay, TQ1 3SL
Telephone: 01803 312233
Email: brunel.communications@nhs.net
Website: www.brunelmedicalpractice.co.uk



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Dear Patient

RE: The possible relocation of Brunel Medical Practice to one town centre location

The Partners and I would like to invite you to work with us as we explore relocating the practice from its current three sites to one, town centre location.

The Partners believe that in order to be able to offer excellent care to our patients now and in ten years from now we must move to one larger, modern health centre. We have identified the former Magistrates Court at Castle Circus in the Town Centre as our preferred site and have had an offer accepted to purchase it.

We believe that working together from one site would allow us offer more appointments, have extra staff to answer the phones and would allow us to offer additional services to our patients. We currently have no free clinical rooms and are struggling to recruit new staff to our team. We feel that a new health centre at Castle Circus would encourage people in to the town centre, which would also be good for our local economy.

Our plans would not prevent patients from seeing their usual doctor or result in less appointments being made available. We believe that relocating in this way would safeguard the future of our practice and would benefit all patients. We would like to know what you think about this plan and how we could make relocating to one site a positive step for you, our patient?

We will be having many conversations with the CCG who commission the services we offer and other agencies involved in your care. They, like you will help to shape our plans for the future. Please take the time to complete one of the surveys that can be found in all of our waiting rooms or by following the link on our website. Please also look out for the dates of public engagement events that will be happening over the coming months.

Please help us to shape our future and the way in which we care for you.

Yours faithfully

Rachael Lankshear
Practice Manager